



ISSUE BASED YOUTH WORKER

JOB DESCRIPTION

OVERVIEW



COMPANY: Wigan Youth Zone

LOCATION: Wigan Youth Zone

SALARY: £12.35 per hour

BENEFITS:

- 33 days annual leave (including bank holidays) pro rata. Plus additional leave for length of service.
- Birthdays off
- Gym access, Charity Worker discounts
- Training and CPD including first aid, safeguarding and health and safety
- Career development opportunities
- Employee assistance programme
- Cycle to work scheme
- Strong team culture
- Workplace pension
- Free eye tests
- Discounted to £2 access to holiday club for WYZ staff
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POSTED: 25th April 2025

CLOSING: 9th May 2025

First interviews: w/c 12th May

Second interviews: w/c 12th May

SPECIALISM: Issue based/Youth Work/Play work

REPORTS TO: Issue Based Lead

CONTRACT TYPE: Permanent

HOURS: Part time – 8 hours

WORK PATTERN:

Tuesday – 4.00pm – 8.00pm

Saturday – 11.00am – 3.00pm

All hours will be face-to-face delivery with young people. Overtime may be available

ORGANISATION TYPE: Charity

WHO WE ARE LOOKING FOR:

The role of Issue Based Youth Worker will support the lead worker in the delivery of issue-based youth work and awareness. All sessions will be face to face delivery within The Base working on our Junior Club sessions, with young people aged 8-11 years old.

Activities delivered within The Base should have a focus on health and well-being related topics and themes / issue-based and awareness work round as topics such as wellbeing, healthy relationships, friendships & bullying, body image, internet safety diversity & inclusion, mindfulness, hygiene / self-care to name a few.

We want activities to be fun, innovative and enjoyable for those who choose to attend, as well as our team delivering!

KNOWLEDGE AND UNDERSTANDING

Knowledge of the issues affecting young people and an ability to work with challenging behaviour

Understanding of the principles of working with children and young people

Knowledge of health and safety, diversity awareness and safeguarding best practice and how these relate to children and young people

Delivery of activities within an equality framework.

Training and ongoing professional development will be provided.

QUALIFICATIONS

Introduction to Youth Work and Community Work NVQ/VRQ Level 2 – Desirable

WHAT WILL YOU NEED TO SUCCEED:

EXPERIENCE	
Experience of face to face activity-based delivery, working with children and young people both in groups and individually	Essential
Experience of delivering activities and / or targeted personal development programmes	Essential

Experience of supporting young people who are disaffected, underachieving and / or have social / emotional barriers to participation	Essential
Experience of working in a team and alongside volunteers	Essential
Organising a programme of youth work activities	Desirable
Residential work with young people	Desirable
SKILLS	
Ability to engage and build positive relationships with all young people, including disengaged and disadvantaged young people	Essential
Ability to work with young people to develop their social education by providing programmes of activities, services and facilities that are fun and enable young people to develop	Essential
Ability to deliver high quality activity programmes with children and young people who face social exclusion, disadvantage and disaffection	Essential
Ability to develop good professional relationships with children, young people and adults	Essential
Ability to coach, encourage, motivate and provide reliable support to children and young people	Essential
Confident in managing a group of children and young people	Essential
Ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary	Essential
Ability to work in a fast-paced environment	Essential
KNOWLEDGE AND UNDERSTANDING	
Understanding the principles of working with children and young people	Essential
Understanding of issues affecting young people's lives	Essential
Ability to deliver high quality activity programmes with children and young people including those who face social exclusion, disadvantage and disaffection	Desirable
Knowledge of Health and Safety, diversity awareness and safeguarding best practice and how these relate to children and young people	Essential

WHAT YOU WILL BE DOING

- To support your line manager to plan and deliver health and well-being/issue-based work within The Base
- To plan and deliver targeted projects.
- To work directly with children and young people to develop their social skills and build their confidence by delivering programmes of activities and services.
- To empower young people to reach their full potential.
- To directly deliver a high-quality programme of activity that is exciting, safe, varied, innovative, developmental and directly responds to the diverse needs, concerns and interests of the members.
- To establish positive relationships with children and young people.
- To respond to the needs of young people through activities in The Base.
- To work flexibly to ensure the needs of the members are met, including disadvantaged children and young people and those with disabilities or additional needs.
- To help record and evaluate the sessions and involve young people in the evaluation process.
- To ensure that the members maintain a high standard of behaviour during sessions.
- To ensure the participation of young people in activities and that their ideas contribute fully to the delivery and evaluation of activities
- To promote and safeguard the welfare of children and young people at all times.
- To be an active member of the team and operate in line with the values and principles of Wigan Youth Zone.

General

- To be alert to issues of safeguarding child protection, ensuring the welfare and safety of Youth Zone members is promoted and safeguarded, and to report any child protection concerns to the designated Child Protection Officers using the safeguarding policies, procedures and practice (training to be provided);
- To assist with any promotional activities and visits that take place at the Youth Zone.
- To actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership.
- To adhere to Wigan Youth Zone policies at all times, with particular reference to Health and Safety, Child Protection and Equal Opportunities.

Other duties

- To carry out any other duty with the Youth Zone provision and facility operations, and within the competencies of the post holder, as directed by your line manager or a senior manager.

SPECIAL REQUIREMENTS

A willingness to work unsociable hours when required
DBS clearance and committed to Safeguarding children
The ability and willingness to travel to meetings and events both in the region and beyond

The job holder will be required to adhere to the Youth Zone's policies at all times, with particular emphasis on Equal Opportunities and Safeguarding. Attendance at events and conferences will sometimes be required.

In accordance with our Child Protection and Safeguarding procedures, this position requires an enhanced DBS check and business satisfactory references.

Please note that in line with our Safeguarding Policy, you must be age 21 or over to work in our Senior Sessions and 19+ to work on our Junior Sessions and Holiday Clubs. All applicants must also be inactive as members for at least 12 months.

WHAT IS WIGAN YOUTH ZONE?

Wigan Youth Zone is a purpose built, state-of-the-art youth facility in Wigan town centre which opened in June 2013. It offers young people from across Wigan the opportunity to meet friends, have new experiences, learn new skills and access the support they need to develop and achieve their potential.

The Youth Zone is open to all young people across Wigan aged from 8 to 19 (up to 25 with additional needs), striving to offer something for everyone, regardless of their interests or abilities. With almost 15 dedicated areas to choose from including our four 40-metre floodlit football pitches, art room, music room and climbing wall – there's something for everyone here at Wigan Youth Zone.

Our aim is simple, to provide the town's young people with somewhere to go, something to do and someone to talk to.

WHAT DO YOU NEED TO DO NEXT

Please complete our application form and return it to hr@wiganyouthzone.org

**88% OF OUR TEAM WOULD RECOMMEND WIGAN
YOUTH ZONE AS AN EMPLOYER TO THEIR FAMILY
AND FRIENDS**

