

**Job Role**

**Job Title: Well-being youth worker**

**Responsible To:** Senior Club Manager

**Status:** Fixed term – 3 years 2 roles available / Role 1: 24 hours / Role 2: 19 hours

**Starting Salary: £9.20 - £9.36 per hour**

**Application/ Interest closing date: 9/8/21**

**Wigan Youth Zone**

**Job Description:** · The Wellbeing Youth Workers will be work evenings/weekends at Wigan Youth Zone and solely available for youth work conversations through 1-2-1s.

Through these 1-2-1s they will build relationships with Wigan Youth Zone members, provide wellbeing support, triage and support young people to transition into specific universal/targeted activities as appropriate within Wigan Youth zone or with specialist services/partners

**Job Summary:**

**Location:** Wigan Youth Zone, Parsons Walk, Wigan

**Job Purpose:**

Prudence Trust have kindly provided funding to Onside youth zones to provide Wellbeing Youth workers for 3 years to support the mental wellbeing of 11-25yr olds.

They are very interested in impact evaluation and therefore this will be a key element of the project. Each post will be predominantly face to face work with young people on a 1-1 basis, with an element of admin and reporting tied in.

We envisage to reach 250-300 individual young people for a total of up to 1200 one-to-one conversations per year for both roles combined

**Context of the post:**

Wigan Youth Zone provides a safe meeting place for young people, particularly those from disadvantaged backgrounds, where they can participate in a wide range of positive activities, all for just 50p. The two-storey building has a four-court sports hall with climbing wall, a fully-fitted fitness suite, a boxing gym, dance and performing arts studios, as well as music, media and visual arts facilities. There is a cafe, together with recreational and social areas. Externally there are four all-weather kick-pitches. Wigan Youth Zone is open 7 days a week, 52 weeks a year, providing local young people with somewhere to go, something to do and someone to talk to. Improving our culture of wellbeing is a big part of our strategic vision and these roles will play an important part in this.,

**Job Description**

* To provide 1-1 support through conversation with young people aged 11-19 (up to 25 with additional support needs) maintaining professional boundaries
* Identify and build relationships with members who would benefit from additional support, & work with them to identify positive wellbeing action plans
* Book in 1-1 sessions with young people and agree where needed, follow up sessions and actions from these conversations
* Create wellness action plans that may signpost young people to some of our targeted or universal youth work offer, or signpost young people to other agencies for further specialist support
* Work with colleagues to understand the full programme on offer at Wigan Youth Zone and how young people can benefit from engagement with each area
* Work to promote Wigan Youth Zones ‘Culture of Health’ and support young people to make positive life choices for their own wellbeing.
* Track progress of young people and the project using universal evaluation questionnaires
* Understand and be able to signpost appropriately to mental health and youth counselling services in Wigan, such as CAMHS, local mental health charities.
* Work with your line manager to achieve specific targets set out for the project
* Take time to understand the lives of the young people they work with; their knowledge, experiences and views, their relationships with their peers, their communities, and the agencies and organisations which affect their lives, and which might support or challenge them.

**Behaviours**

* Be a role model for young people and present a positive “can do” attitude
* Take personal responsibility for own actions
* Commit to a culture of continuous improvement
* Represent Wigan Youth Zone positively and effectively in all dealings with internal colleagues, and external partners
* Comply with all policies and procedures, with particular reference to safeguarding, codes of conduct, health and safety and equality and diversity to ensure all activities are accessible
* To actively promote the Youth Zone and positively contribute towards increasing Youth Zone memberships.
* To assist with any promotional activities and visits that take place at Wigan Youth Zone and in the surrounding area, particularly those involving young people

**Other duties**

* To carry out any other duty with the Youth Zone provision and facility operations, and within the competencies of the post holder, as directed by your line manager or a senior manager.

**Person Specification**

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|  | **Essential** | **Desirable** |
| **Experience** |
| Face to face activity delivery, working with children and young people both in groups and individually | ✓ |  |
| Ability to coach, encourage, motivate and provide reliable support to others | ✓ |  |
| Experience of delivering activities and / or targeted personal development programmes | ✓ |  |
| Experience of supporting young people who are disaffected, underachieving and / or have social / emotional barriers to participation | ✓ |  |
| Experience of working in a team and alongside volunteers | ✓ |  |
| Organising a programme of youth work activities |  | ✓ |
| Experience of working with challenging young people |  | ✓ |
| Experience of 1-2-1 work with young people and sign posting young people to opportunities | ✓ |  |
| **Skills and Abilities** |
| Strong commitment to children and young people and an ability to engage and build positive relationships with all young people, including disengaged and disadvantaged young people | ✓ |  |
| Ability to develop good professional relationships with children, young people and adults | ✓ |  |
| Ability to work with young people to develop their social education by providing programmes of activities, services and facilities that are fun and enable young people to develop | ✓ |  |
| Ability to coach, encourage, motivate and provide reliable support to children and young people | ✓ |  |
| Confident in managing a group of children and young people | ✓ |  |
| Ability to deliver high quality activity programmes with children and young people who face social exclusion, disadvantage and disaffection | ✓ |  |
| Ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary | ✓ |  |
| Excellent written and verbal communication skills | ✓ |  |
| **Knowledge and Understanding** |
| Understanding of the principles of working with children and young people | ✓ |  |
| Understanding of issues affecting young people’s lives | ✓ |  |
| Knowledge of health and safety, diversity awareness and safeguarding best practice and how these relate to children and young people | ✓ |  |
| Delivery of activities within an equality framework | ✓ |  |
| **Qualifications**  |
| Introduction to Youth Work or Youth and Community Work NVQ / VRQ Level 1 or Level 1 Sports Leaders Award |  | ✓ |
| **Personal Qualities** |
| Positive and enthusiastic | ✓ |  |
| Punctual and reliable | ✓ |  |
| Commitment to personal and professional development | ✓ |  |
| A flexible attitude to work and a willingness to perform a variety of duties to ensure an efficient and effective service | ✓ |  |
| Willing and able to work in the evenings, and weekend |  ✓ |  |

**In accordance with our Child Protection and Safeguarding procedures, this position requires an enhanced DBS check.**

Holidays: 25 days plus 8 bank holidays (pro rata)

Pension: Eligible, after six months’ service, to join the Wigan Youth Zone Personal Pension Scheme; 3% of salary is contributed by Wigan Youth Zone, if the employee contributes 3% or more.

**Application information**

To apply, complete the application form and return it to HR@wiganyouthzone.org, quoting the job reference number in the subject field.

Closing date: 9/8/21

Interview date: **To be confirmed**

Start date: Dependent upon DBS return